



..CONNECTIONS NEWS..

for the week of December 4 - 11, 2009

Developing a more caseworker centric system

CONNECTIONS Intranet site: <http://ocfs.state.nyenet/connect/>

FEATURED IN THIS EDITION

"Info to Know" for Caseworkers

- *A Note About the CONNECTIONS Training Database...pg. 1...more*
- *The WMS Discrepancy Report ...pg. 1...more*
- *CONNECTIONS Security Awareness ...pg. 2...more*

General "Info to Know"

- *Some Questions and Answers ...pg. 3...more*
- *New!! Postings to the CONNECTIONS Intranet ...pg. 3...more*
- *Weekly System Maintenance ...pg. 3...more*

"Info to Know" for Caseworkers



A Note About the Training Database

In order to perform updates to the CONNECTIONS training database it will not be available for use on **Thursday, December 17th** and **Friday, December 18th**. It will again be available for use on **Monday, December 21st**.



WMS Discrepancy Report

The WMS Discrepancy Report

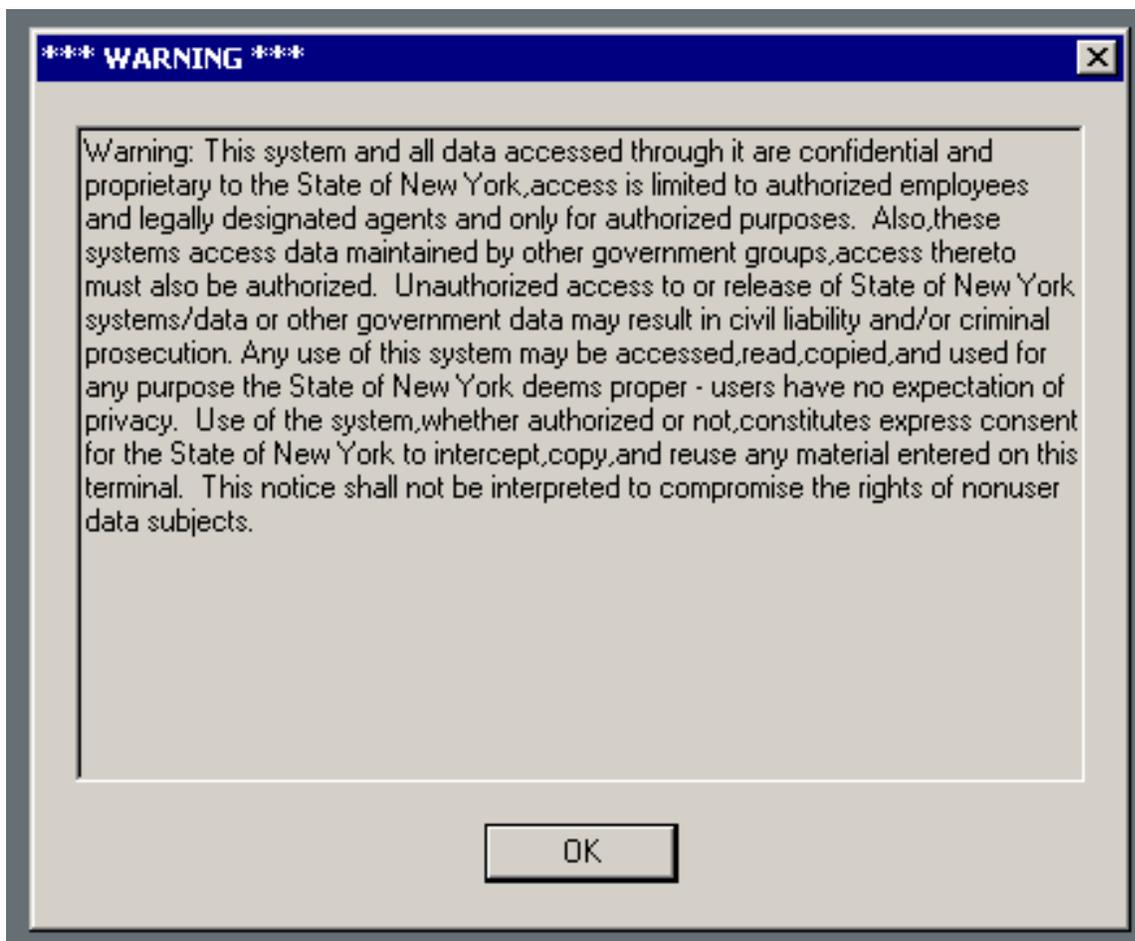
Just a note, the December WMS Discrepancy Report was re-run this past weekend and is currently available to local district designated report recipients.



CONNECTIONS Security Awareness

Each time a user signs on to Citrix, and before they are logged into CONNECTIONS, they are presented with a warning that describes the conditions under which they agree to access the application. The user has to say “OK” to that message via the push button before that application opens and allows them use.

Please take the time to review the information contained in the warning (as posted below) so that you understand what you are agreeing to each time you use CONNECTIONS. The integrity of the CONNECTIONS application and the information contained in it is every user’s responsibility.



General "Info to Know"



Some Questions and Answers

The following Q and A's were asked at the last COFCCA meeting and we thought that we would share them with you....we hope that you find them helpful!

- **Is it true that you can access CONNECTIONS without installing a Citrix Client?**
 - No. In order to access CONNECTIONS, you need to have the Citrix Online Plug-in installed.
- **Is Windows 7 or Vista supported with these instructions?**
 - No. New York State does not support Windows 7 or Windows Vista.
- **Can users change their password on the new Web Page when it expires?**
 - As of right now, no, but we are in the process of making sure that functionality is enabled on the new Web Page.
- **How do users access other internal sites that they used to connect on the Juniper SSL VNP Site (I.E. OCFS Intranet, Webstar)**
 - Users will still access these applications through the Juniper SSL VNP page (<https://rc1.oft.state.ny.us/ad>).



NEW Postings to the CONNECTIONS Intranet

- ...CONNECTIONS NEWS... <http://ocfs.state.nyenet/connect/>



Weekly System Maintenance

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- **Wednesday, 12/9/09** from 5:00 AM - 7:00 AM
- **Friday, 12/11/09** from 5:00 AM - 7:00 AM


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