



## ..CONNECTIONS NEWS..

*for the week of December 25, 2009 - January 1, 2010*

*Developing a more caseworker centric system*

**CONNECTIONS Intranet site:** <http://ocfs.state.nyenet/connect/>

### **FEATURED IN THIS EDITION**

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### ***"Info to Know" for Caseworkers***

#### ***IMPORTANT- \*\*UPDATED INFO\*\* on the Citrix Client Upgrade (PN Agent)***

As you are aware, OCFS has undertaken the CONNECTIONS Architecture Modernization Project (CAMP) to update the CONNECTIONS application architecture, as well as the supporting infrastructure, to improve the overall user experience. The method for connecting to CONNECTIONS and other Citrix applications **has changed**. The existing Program Neighborhood Agent site will no longer be used and the CONNECTIONS link on this page **will be decommissioned**. To date there are still **5,000** machines that have **NOT** been upgraded with the new Citrix Client (PN Agent).

For those PCs that access the network through HSEN the new icon appeared on your desktop through a "push" that was coordinated through the Office for Technology. However, for the PCs that access the network through SSL/VPN or Client VPN, the "push" is not automatic. To continue to access your Citrix applications, **you must complete the following steps:**

- 1.) Click on “Citrix Client” link under the Files sections to access the installation files and directions.
- 2.) Open the “Installing Citrix Online Plugin for SSL VPN Users” document.
- 3.) Follow the instructions to install and configure the Citrix Online Plugin. This new version of the Citrix client will be used to access your Citrix applications in future.

There are also installation instructions, identified by the way your PC accesses the network, posted to the CONNECTIONS intranet Home page, under the sub-heading of November 18, 2009, (<http://ocfs.state.nyenet/connect/>).

If you are experiencing any issues we ask that you send an explanation of the issue to the following address: [ocfs.sm.it.pnaupgrade@ocfs.state.ny.us](mailto:ocfs.sm.it.pnaupgrade@ocfs.state.ny.us) and someone will contact you to work toward a resolution. Please forward this communication to anyone in your agency that may be affected by this issue.



### ***AFCARS: Children with Missing Clinical Diagnosis***

Please note that this piece was in the last edition of the CONNECTIONS NEWS.

Just a note, that we are in the October 2009 - March 2010 AFCARS reporting period. Data for this reporting period appears on the production reports with an 'as of' date of December 9th.

## ***General “Info to Know”***



### ***NEW Postings to the CONNECTIONS Intranet***

- ...CONNECTIONS NEWS... <http://ocfs.state.nyenet/connect/>



### ***Weekly System Maintenance***

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- [Wednesday, 12/30/09](#) from 5:00 AM - 7:00 AM
- [Friday, 01/01/10](#) from 5:00 AM - 7:00 AM

  
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