

~ *The CONNECTIONS WEEKLY* ~
November 23 - 30, 2007



CONNECTIONS “Numbers”...

You may not be aware, but we “collect” information on the CONNECTIONS system – much like websites collect information when users click around their sites...this info is called *Production Metrics*. Analyzing these numbers helps us to be able to tell if the system is being used and how it is being used. For example: we collect information on the number of users who access the application monthly, both upstate and downstate; what the monthly peak usage is statewide, how many FSIs were created each month, as well as how many were progressed to an FSS. We also collect info on how many progress notes were created and how many FASPs have been submitted for approval, monthly.

The tabulation and calculation of all this data then helps us to help you! By this I mean, that if we see trends of lack of usage we look into that – is it a system issue at our end? Is the system performing properly? We can then ‘catch’ problems before they escalate – and are able to view trends as they happen. All systems need monitoring and CONNECTIONS is no different.

The numbers are quite good! To give you some feedback for the month of October 07 – the number of users who accessed the system statewide was 14, 046! That is up from 11,998 as a recorded monthly average in 2006! The peak concurrent users on the system at any one time for October was 4,987. The number of FSIs progressed to FSSs statewide in October was 3,755 – up from 2,934 in September 07. And, the number of FASPs submitted for approval statewide also rose from 8,996 in September 07, to 11,493 in October 07. Progress Notes created is another climber – 736,092 in October 07 (created statewide) versus 597,860 created in September 07, statewide.

As you can see, the numbers are steadily rising, which is a very positive statistic and means that more and more users are logging into the system and completing their daily work within the system!

users should access predefined reports from the new Cognos 8 environment. For more information on Cognos 8, visit the Intranet site at <http://ocfs.state.nyenet/connect/datawarehouse> or contact the Data Warehouse Team at data.warehouse@ocfs.state.ny.us. [Note: The PowerPlay reports/cubes and BECS daycare provider reports must still be accessed through the PowerPlay/Impromptu environment until further notice.]

“Under Construction”...

Coming soon...a new ‘look’ to the OCFS Data Warehouse Reports page on the CONNECTIONS intranet! The new page is currently “under construction”, but the ‘old’ page is still available for viewing on the intranet site.

New Postings to the CONNECTIONS Intranet...

The following document(s) were recently posted to the CONNECTIONS intranet website:

- The CONNECTIONS Weekly

Weekly System Maintenance...

CONNECTIONS Application Downtime...

- **Wednesday, 11/28/07** from 5:00 AM – 7:00 AM
- **Friday, 11/30/07** from 5:00 AM – 7:00 AM
- **Wednesday, 12/5/07** from 5:00 AM – 7:00 AM