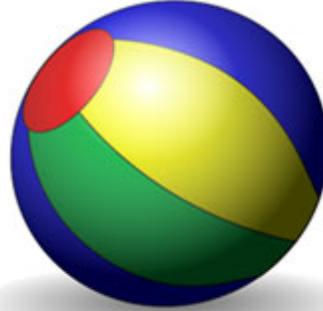
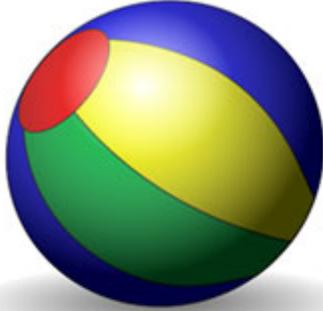


~ *The CONNECTIONS WEEKLY* ~
July 20 - 27, 2007



CONNECTIONS Build 18.9.1...

The implementation date for the Build is Friday, August 24th. The content of this Build is primarily comprised of fixes identified by system users, as well as those system enhancements that were identified by the members of the CONNECTIONS Functional Improvement team. Many of the modifications in the Build are concentrated in the following areas: FASP windows and outputs, Progress Notes, the Permanency Hearing Report, Health, Approvals and Security enhancements. The Build Highlights, a document that describes the enhancements in more detail, will be communicated within the next week.

Look on the CONNECTIONS Intranet For...

all of the handouts that were distributed at the New York Public Welfare conference! The handouts included the following topics:

- ~ Build 18.9.1 Improvements to CONNECTIONS Functionality
- ~ A Caseworker's Guide to Creating a Reimbursable Foster Care Payment
- ~ Comparison of the OCFS Data Warehouse Environments
- ~ Cognos 8 Migration FAQ's
- ~ The Role of the CONNECTIONS Security Coordinator
- ~ Information about the Regional Forums, teleconference (September 12th)
on *Voluntary Agency Access to CPS Information in CONNECTIONS*

and more!

A Message for SSL VPN Data Warehouse Users...

Those who use SSL VPN to access the Cognos ReportNet environment of the OCFS Data Warehouse may notice a link for "Cognos 8" on the portal page. Although the link is there, Cognos 8 is not ready for Data Warehouse users yet. Please continue to use ReportNet and PowerPlay/Impromptu for your reporting needs. The Data Warehouse Team will send an announcement to users when reports and data are available in Cognos 8. If you have any questions, please contact the Data Warehouse Team at data.warehouse@ocfs.state.ny.us.

A New “Look” for the Training Icon...

On Friday, July 13th a communication was sent to local district and voluntary agency CONNECTIONS Implementation, Security and Back-up Security Coordinators, Staff-Development Coordinators and Resource Users notifying them that the "look" of the icon that users click on to access the training database has changed. The "new look" of the training icon pictured below. Clicking on the icon will give users access to the log-on screen of the training database.



Updated Info About the Citrix Presentation Server Upgrade and Compatibility with McAfee Antivirus Versions...

The following information is specific to LAN Administrators at SSL VPN or VPN Sites

During the recent Citrix Production deployment (the Citrix PN Agent Client Upgrade and the Citrix Presentation Server 4.0 Upgrade) it was discovered that specific versions of McAfee Antivirus (McAfee Antivirus 8.0i without patch 11 or, McAfee Antivirus 8.5i with no patches) and the Citrix Presentation Server Client 9.237 or later, in combination, may cause users to experience a loss of printing functionality.

The Technical Issue

The following table indicates the expected printing behavior, based on the version of Citrix Presentation Server Client in combination with the version of McAfee Antivirus, that has been installed on the users computer, when accessing the new Citrix Presentation Server 4.0 environment.

Citrix Client Version	McAfee Antivirus Ver.	Printing Behavior
Version 9.237 or greater	Antivirus 8.0i without patch 11	Printing fails
Version 9.237 or greater	Antivirus 8.5i without patch 1	Printing fails
Version 9.237 or greater	Antivirus 8.0i with patch 11	Printing successful
Version 9.237 or greater	Antivirus 8.5i with patch 1	Printing successful

The Resolution

To resolve the issue and restore printing functionality, it is recommended that patch 11 for McAfee Antivirus 8.0i, or patch 1 for McAfee Antivirus 8.5i be installed.

Alternatively, McAfee Antivirus 8.0i users may upgrade to McAfee Antivirus 8.5i with patch 1 installed.

New Postings to the CONNECTIONS Intranet...

The following document(s) were recently posted to the CONNECTIONS intranet website:

- The handouts distributed at the NYPWA conference
- The CONNECTIONS Weekly

Weekly System Maintenance...

CONNECTIONS Application Downtime...

**** Please Note the one hour extended downtime for Wednesday, August 1st***

- ***Wednesday, 7/25/07*** from 5:00 AM – 7:00 AM
- ***Friday, 7/27/07*** from 5:00 AM – 7:00 AM
- ***Wednesday, 8/1/07*** from 4:00 AM – 7:00 AM*