

NYSeMail O365 Coexistence Matrix – v2

During coexistence, the user may experience limited functionality under certain conditions. From the user’s perspective this generally pertains to Equipment / Resource Mailboxes, Shared Mailboxes, Delegates, and Distribution Lists.

	EQ/RM On O365	EQ/RM On-Premise	SM On O365	SM On-Premise	Delegates On O365 or On-Premise	DLs On O365	DLs On-Premise
O365 User	Functions normally	Unable to book resource; can view Free/Busy	Functions normally	Can access by configuring second account in profile. That account must use Domain\Username	Delegators and delegates must migrate together or those configurations will be broken during coexistence.	Functions normally	Can send to DL; Owner cannot manage
On-Premise User	Able to book resource; can only see Free/Busy	Functions normally	Can access by configuring second account in Profile. That account must use full email address.	Functions normally	Delegators and delegates must migrate together or those configurations will be broken during coexistence.	Can send to DL; cannot manage	Functions normally

Equipment and Resource Mailboxes should be moved at the beginning of the migration.

DLs will be copied and created anew on the O365 side prior to migration. These will appear to be identical but will actually be unique objects that will exist in both environments. This will be done prior to migration.

Shared Mailboxes will be migrated based on the requirements of the owners / administrators.