



***CONNECTIONS Transformation is
Just Around the Bend***

**NYPWA's 141st Annual
Summer Conference**

***The Social Services Roller Coaster:
Staying on Track through the Economic Twists & Turns***

**July 19, 2010
3:30 pm - 5:00 pm**

**Gladys Carrión, Esq.
Commissioner**

**William E. Travis, Jr.
Deputy Commissioner
Division of Information Technology**

**Sheila Poole
Associate Commissioner
Division of Child Welfare and Community Services**

Agenda

Welcome

- Accomplishments
 - CONNECTIONS Transformation Infrastructure
 - Citrix XenApp
 - SharePoint
 - Servers/Software
 - Production Updates
 - SharePoint
 - Open Caseload Inquiry (OCI)
 - Multiple Person Report (MPR)
 - Planned Geographical Information Center (GIC)
- Modernized Product
 - Transformation Preview
 - Combined windows/Multiple cases open at one time
 - Training
 - Implementation Planning/Change Management
 - Casework Contacts Update
 - Portable Information Technology & Dragon Naturally Speaking
 - Dragon Naturally Speaking Demonstration
- 2011-2012-2013 Planned Activities
- Security Update

Thank You

CONNECTIONS Transformation Infrastructure

Citrix XenApp

SharePoint
Infrastructure
Build

CONNECTIONS

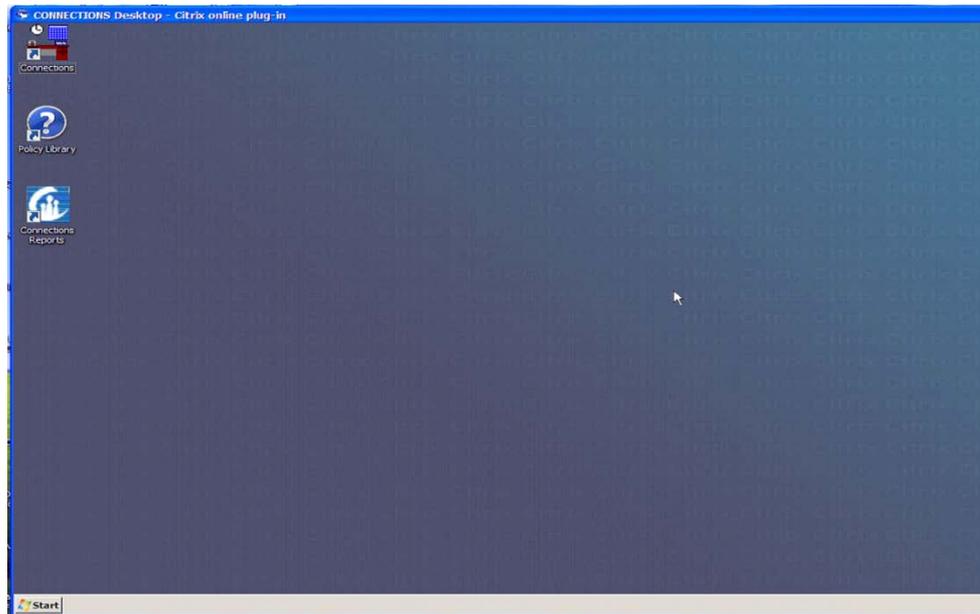
- Support All Development and Enhancement Efforts



Application
Servers

CONNECTIONS Transformation Infrastructure

- Citrix XenApp - Current CONNECTIONS Production
 - Citrix XenApp (formerly Citrix Presentation Server) is an application virtualization product that allows users to connect to their corporate applications.



**Citrix
Production
Screen Shot**

CONNECTIONS Transformation Infrastructure

- SharePoint Infrastructure Build
 - Enhanced Reporting Capabilities
 - Expanded Availability to CONNECTIONS Users

The screenshot displays the CONNECTIONS Desktop interface. At the top, the title bar reads "CONNECTIONS Desktop - Citrix online plug-in" and "Production - OCFS CONNECTIONS Reports - Califano,Paul - PID:26169958". The main header features the "CONNECTIONS" logo and the tagline "Every Case Counts". Below the header, there are three small images: a seal, a person walking, and a child's face. The main content area is titled "CONNECTIONS Reports" and contains two sections: "My OCFS Reports" and "Select Report".

My OCFS Reports
List of your current launched reports. Click on the desired report's name to view the report.

| Status | Name | Run Date & Time |
|--------|------------------------------------------------------|------------------|
| NEW | Open Caseload Inquiry - Califano,Paul - PID:26169958 | 7/6/2010 9:39 AM |

Select Report
List of reports available to you. Click the 'Run' or 'Run ...' link of the report you wish to launch.

| Name | Description |
|-----------------------|------------------------------------------------------------------------------------------|
| Open Caseload Inquiry | Open Caseload Inquiry Report. Analysis of caseload with all cues that require attention. |

The Windows taskbar at the bottom shows the Start button and the active window "Production - OCFS CO..."

CONNECTIONS Transformation Infrastructure

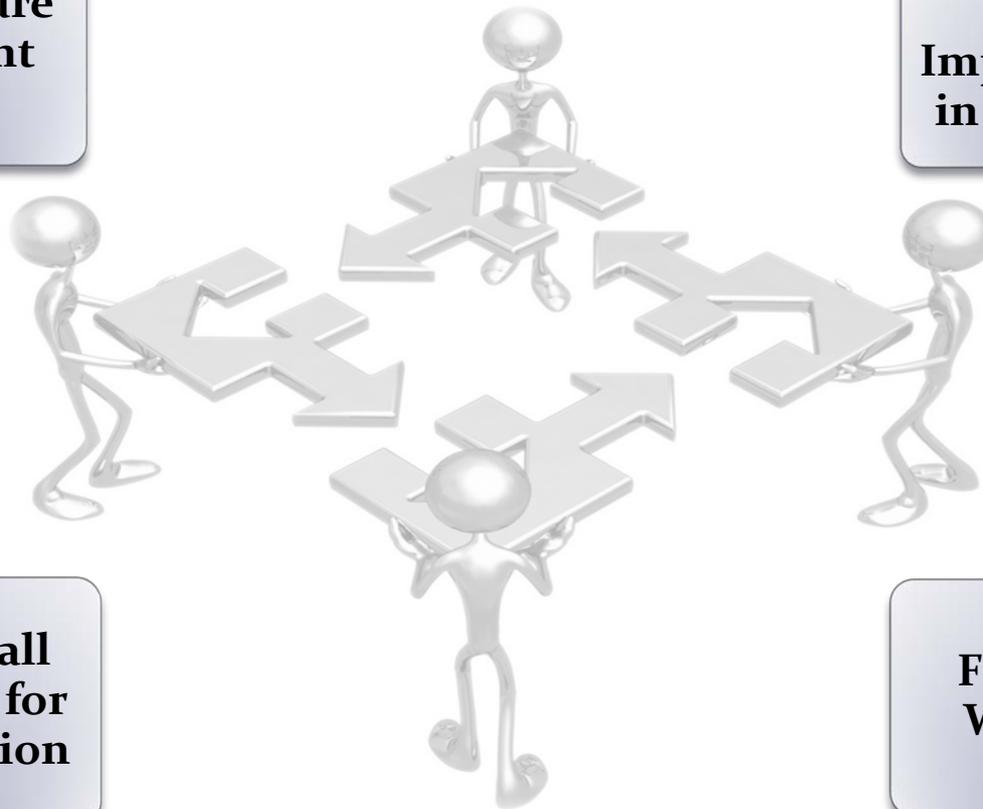
- HP Superdomes for CAMP Database Infrastructure
 - HP Superdome Servers deliver the highest levels of availability, performance density, memory, scalability, and investment protection
- Oracle 11g - CONNECTIONS in Production
 - Oracle 11g is faster and more efficient than Oracle 10g due to enhancements to the core software.
 - Maximize Database Performance and Increase Transaction Efficiency, translates to better End-User Performance.



CONNECTIONS Transformation Infrastructure

**Infrastructure
Deployment
finished!**

**Planned
Implementation
in late Fall 2010**



**Completed all
design work for
Transformation**

**Finish Early
Winter 2011**

Production Update

CONNECTIONS Production Updates:

- **SharePoint**
 - Open Caseload Inquiry (OCI)
 - Multiple Person Report (MPR)
 - Planned Geographic Information Center (GIC)

Open Caseload Inquiry

OCFS CONNECTIONS Reports

My OCFS Reports

List of your current launched reports. Click on the desired report's name to view the report.

| Status | Name | Run Date & Time ↓ | Purge Date | Delete |
|--------|------|-------------------|------------|--------|
|--------|------|-------------------|------------|--------|

Select Report

List of reports available to you. Click the 'Run' or 'Run ...' link of the report you wish to launch.

| Name ↑ | Description | Run |
|------------------------------|------------------------------------------------------------------------------------------|---------|
| Open Caseload Inquiry | Open Caseload Inquiry Report. Analysis of caseload with all cues that require attention. | Run ... |

Report Options

Open Caseload Inquiry Report

Please customize this report by selecting the parameters below. To run the report with all options, click the "Select All" checkbox at the bottom of the list

Sort on column: Case Name 

- INV
- FSI
- FSS
 - Education
 - FASP
 - Health
 - Progress Notes
 - Select All FSS
- FAD
- Select All**

Multiple Person Report

Select Report

List of reports available to you. Click the 'Run' or 'Run ...' link of the report you wish to launch.

| Name ↑ | Description | Run |
|------------------------------|------------------------------------------------------------------------------------------|-------------------------|
| MPR Report | Multiple Person Report | Run ... |
| Open Caseload Inquiry | Open Caseload Inquiry Report. Analysis of caseload with all cues that require attention. | Run ... |

Multiple Person Report

Data as of 04/30/2010

Your District

Please select the options to generate the Report

Scope of Matches

- Matches Within District
- Statewide Matches

Type of Report

- Active Individuals
- Individuals closed for 2 years or less
- Individuals closed for more than 2 years

Generate in Excel

Report

Clear

Cancel

Geographic Information Center

Connections QA-UAT Desktop - OLD IDS - Citrix online plug-in
 UAT1 - OCFS CONNECTIONS Reports - Orologio,Brittany - PID:26234062




CONNECTIONS

Every Case Counts




CONNECTIONS Reports UAT Triage MAPS

Map: Caseload

| Stage Name | Stage | Name | Address |
|---------------|-------|----------------------------------------------------------------------------------------------|--------------------------------------|
| July,June | FSI | <input type="checkbox"/> July, June | PO BOX 26 , MARCY , NY 13403-0026 |
| Mom,Tab | INV | <input type="checkbox"/> St. Peter's Home Care Agency | PO BOX 8555 , ALBANY , NY 12208-0555 |
| | | <input type="checkbox"/> Bab... Relationship/Interest: Child MorRole: Maltreated Child | 22 OAK RD , CONGERS , NY 10920-1818 |
| Simpson,Homer | INV | <input type="checkbox"/> Simpson, Bart | 22 OAK RD , CONGERS , NY 10920-1818 |
| | | <input type="checkbox"/> Simpson, Homer | 22 OAK RD , CONGERS , NY 10920-1818 |
| | | <input type="checkbox"/> Simpson, Lisa | 22 OAK RD , CONGERS , NY 10920-1818 |
| | | <input type="checkbox"/> Simpson, Marge | 22 OAK RD , CONGERS , NY 10920-1818 |

Street
 Start Point:

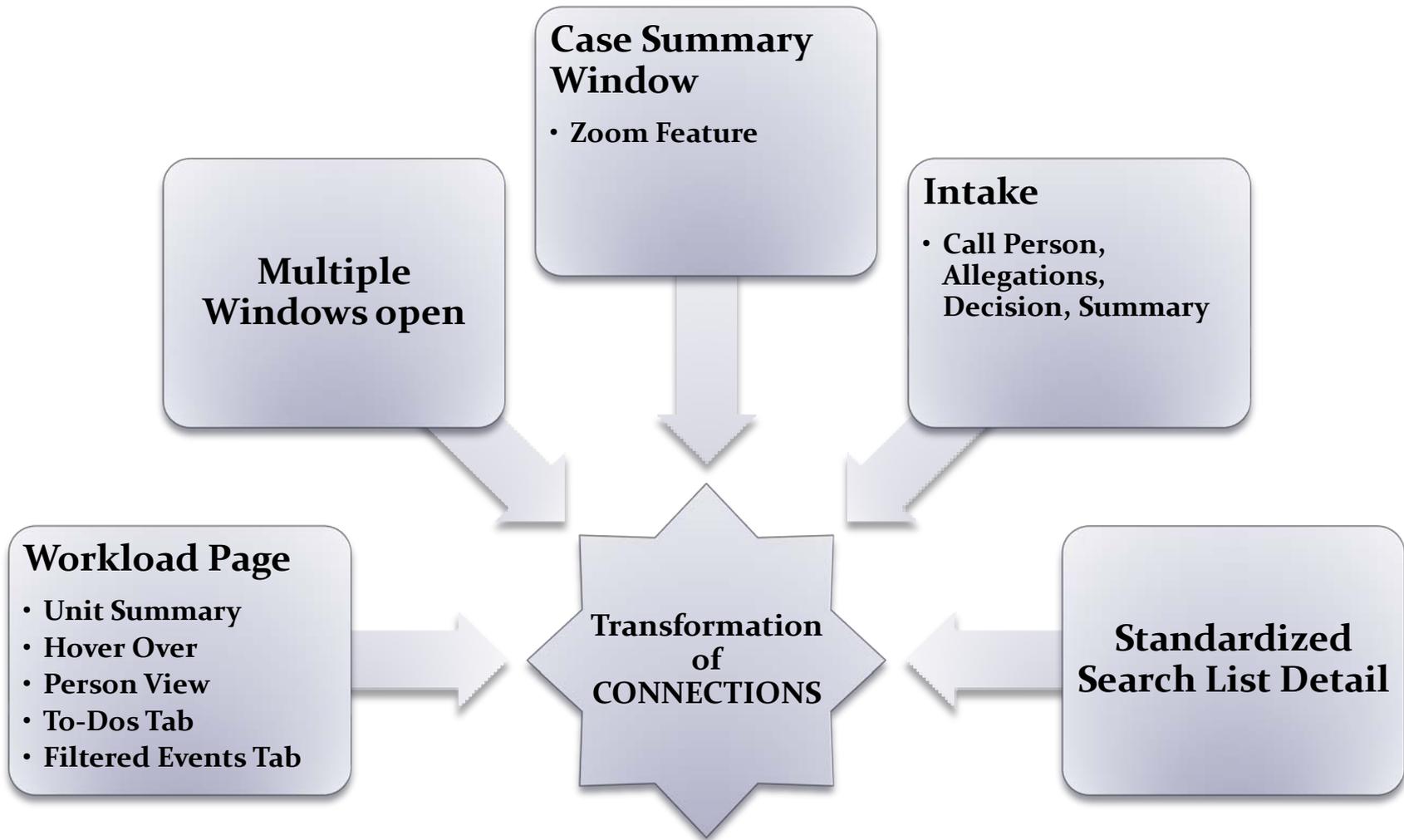
City State Zip

Address



Start Session Transcript UAT1 - CONNECTIONS T... UAT1 - OCFS CONNECT...

Modernized Product



Workload

CONNECTIONS Home



NEW YORK STATE

CONNECTIONS

[Help/Training](#) [Personalization](#) [Log Out](#)

Home

Workloads

Intake

Search

Reports

Administration

Windows Manager

[Print Screen](#)

Common

- Case Search
- List Assignments Made
- Staff To-Do List
- Staff Security
- Business Functions
- Staff Skills
- Approval Status
- Unit Search
- Office Search
- Contract Search
- Case File Management
- Staff Search[main]
- Staff Search[unit]
- Staff Search[designee]
- Staff Search[security]
- Staff Details
- Person Search[main]
- Contract Header
- Address Phone
- Contract Versions
- Help
- Person
- Person Characteristics
- Designees
- Person Merge/Split
- Person Phone

Search Other Units/Workloads

Agency: Site: Zone: Unit:

My Workload **My To-Dos**

Last Refresh: 7/14/2010 9:03:05 AM

[refresh list](#)

| <input type="checkbox"/> Select | New | ! | HPF | Role | Stage Name | Stage ID | Case ID | County | Zone | Agency | Stage |
|---------------------------------|-----|----|-----|------|----------------|----------|----------|--------|------|--------|-------|
| <input type="checkbox"/> | Y | | | PR | Unlink,Fss | 26250677 | 24087218 | 001 | | | INV |
| <input type="checkbox"/> | | | | PR | Partier,Marty | 26250743 | 24087237 | 001 | | | INT |
| <input type="checkbox"/> | | 10 | | PR | Personvv,Test1 | 26250047 | 24086815 | 001 | | | INT |
| <input type="checkbox"/> | | 06 | | PR | Scooby,Doo | 26250765 | 24087257 | 001 | | | INT |
| <input type="checkbox"/> | | | | CW | Test,Test | 26250249 | 24086876 | 001 | | A01 | FSI |
| <input type="checkbox"/> | | | | PR | Test,Test | 26250115 | 24086876 | 001 | | | INV |

! = Sensitive * = Required \$ = AFCARS ✓ = Data Exists 🔒 = Read-Only Mode 📄 = Unsaved Changes

Unit Summary



- Common
- Case Search
- List Assignments Made
- Case Summary
- Staff To-Do List
- Staff Security
- Business Functions
- Staff Skills
- Approval Status
- Unit Search
- Office Search
- Contract Search
- Case File Management
- Stage Progression
- Staff Search[main]
- Staff Search[unit]
- Staff Search[designee]
- Staff Search[security]
- Staff Details
- Person Search[main]
- Contract Header
- Address Phone
- Contract Versions
- Help
- Person
- Person Characteristics
- Designees

[Print Screen](#)

Search Other Units/Workloads

Agency: Site: Zone: Unit:

| Name | Primary | Secondary | Case Mgr | Case Plnr | Case Wkr | CPS W/M | Total Cases |
|------------------------|---------|-----------|----------|-----------|----------|---------|-------------|
| Angel,Robin | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ▶ Archambeault,Wayne | 1 | 1 | 0 | 0 | 4 | 0 | 6 |
| ▶ Archambeault,Michele | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ▶ Asprion,Mary | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ▶ Auclair,Jan | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ▶ Bogdan,Ellen | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ▶ Breton,Lynn | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| ▶ Bryant,Breezy | 2 | 0 | 10 | 0 | 0 | 0 | 10 |
| ▶ Burns,Susan | 0 | 0 | 1 | 0 | 0 | 0 | 1 |
| ▶ Butler,Gerard | 7 | 1 | 3 | 0 | 0 | 0 | 7 |

Last Refresh: 7/1/2010 11:50:43 AM [refresh list](#)

| Select | New | HPF | Role | Stage Name | Stage ID | Case ID | County | Zone | Agency |
|--------------------------|-----|-----|------|--------------|----------|----------|--------|------|--------|
| <input type="checkbox"/> | Y | | PR | Barter..John | 26250675 | 24087217 | 001 | | |

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Workload with Hover Over



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CONNECTIONS

[Help/Training](#) [Personalization](#) [Log Out](#)

- Home
- Workloads**
- Intake
- Search
- Reports
- Administration
- Windows Manager

- Common
 - Case Search
 - List Assignments Made
 - Staff To-Do List
 - Staff Security
 - Business Functions
 - Staff Skills
 - Approval Status
 - Unit Search
 - Office Search
 - Contract Search
 - Case File Management
 - Staff Search[main]
 - Staff Search[unit]
 - Staff Search[designee]
 - Staff Search[security]
 - Staff Details
 - Person Search[main]
 - Contract Header
 - Address Phone
 - Contract Versions
 - Help
 - Person
 - Person Characteristics
 - Designees
 - Person Merge/Split
 - Person Phone

Search Other Units/Workloads

Agency: Site: Zone: Unit:

My Workload **My To-Dos**

Last Refresh: 7/14/2010 9:03:05 AM

[refresh list](#)

| Select | New | HPF | Role | Stage Name | Stage ID | Case ID | County | Zone | Agency | Stage |
|--------------------------|-----|-----|------|----------------|----------|----------|--------|------|--------|-------|
| <input type="checkbox"/> | Y | | PR | Unlink,Fss | 26250677 | 24087218 | 001 | | | INV |
| <input type="checkbox"/> | | | PR | Partier,Marty | 26250743 | 24087237 | 001 | | | INT |
| <input type="checkbox"/> | | 10 | PR | Personvv,Test1 | 26250047 | 24086815 | 001 | | | INT |
| <input type="checkbox"/> | | 06 | PR | Scooby,Doo | 26250765 | 24087257 | 001 | | | INT |
| <input type="checkbox"/> | | | CW | Test,Test | 26250249 | 24086876 | 001 | | A01 | FSI |
| <input type="checkbox"/> | | | PR | Test | | | 001 | | | INV |

Stage Members

| Person Name | PID | Age |
|-------------|----------|-----|
| Scooby,Doo | 33279927 | 0 |
| Scooby,Dont | 33279928 | 0 |

! = Sensitive * = Required \$ = AFCARS ✓ = Data Exists 🔒 = Read-Only Mode 📄 = Unsaved Changes

Workload - Person View

CONNECTIONS Home



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CONNECTIONS

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Home Workloads Intake Search Reports Administration Windows Manager

[Print Screen](#)

Common

- Case Search
- List Assignments Made
- Staff To-Do List
- Staff Security
- Business Functions
- Staff Skills
- Approval Status
- Unit Search
- Office Search
- Contract Search
- Case File Management
- Staff Search[main]
- Staff Search[unit]
- Staff Search[designee]
- Staff Search[security]
- Staff Details
- Person Search[main]
- Contract Header
- Address Phone
- Contract Versions
- Help
- Person
- Person Characteristics
- Designees
- Person Merge/Split
- Person Phone

Search Other Units/Workloads

Agency: Site: Zone: Unit:

My Workload My To-Dos

Last Refresh: 7/14/2010 9:03:05 AM

[refresh list](#)

| <input type="checkbox"/> | Select | New | ! | HPF | Role | Stage Name | Stage ID | Person Name | PID | Age | Case ID |
|--------------------------|--------|-----|---|-----|------|-------------|----------|-------------|----------|-----|----------|
| <input type="checkbox"/> | | | | | CW | Test,Test | 26250249 | 33278936 | 33278936 | | 24086876 |
| <input type="checkbox"/> | | | | | CW | Test,Test | 26250249 | 33278937 | 33278937 | | 24086876 |
| <input type="checkbox"/> | | | | | PR | Test,Test | 26250115 | 33278936 | 33278936 | | 24086876 |
| <input type="checkbox"/> | | | | | PR | Test,Test | 26250115 | 33278937 | 33278937 | | 24086876 |
| <input type="checkbox"/> | | | | | PR | Testdata,Jj | 26250675 | 33279070 | 33279070 | 9 | 24087217 |

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Workload with To-Dos Tab

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Home Workloads Intake Search Reports Administration Windows Manager

My Workload My To-Dos

Last Refresh: 7/14/2010 9:08:03 AM

[refresh list](#)

| Select | New | ! | HPF | Role | Stage Name | Stage ID | Case ID | County | Zone | Agency | S |
|-------------------------------------|-----|---|-----|------|-------------------|----------|----------|--------|------|--------|----|
| <input type="checkbox"/> | | | | CW | Test,Test | 26250249 | 24086876 | 001 | | A01 | F |
| <input type="checkbox"/> | | | | PR | Test,Test | 26250115 | 24086876 | 001 | | | It |
| <input type="checkbox"/> | | | | PR | Testdata,Jj | 26250675 | 24087217 | 001 | | | It |
| <input checked="" type="checkbox"/> | | | | CW | Testperson,Nicole | 26250774 | 24087262 | 001 | | A01 | F |
| <input type="checkbox"/> | | | | PR | Testperson,Nicole | 26250773 | 24087262 | 001 | | | It |

Case To-Dos Events

__/__/__

08/13/2010 *

Search

Clear

[refresh list](#)

Show All

| Select | Type | Status | Date | Stage ID | Stage Name | Description | Assigned |
|--------------------------|--------------------------|--------|------------|------------|-------------------|--------------------------------------------------------------------------------|--------------|
| <input type="checkbox"/> | A | COMP | 07/01/2010 | 26250771 | Testperson,Nicole | New Primary Assignment | Bell,Carmela |
| <input type="checkbox"/> | A | COMP | 07/01/2010 | 26250771 | Testperson,Nicole | New Primary Assignment for: Bell,Carmela | Fitzpatrick |
| <input type="checkbox"/> | A | COMP | 07/01/2010 | 26250771 | Testperson,Nicole | New Primary Assignment | Gorham |
| <input type="checkbox"/> | Navigate | T | NEW | 07/08/2010 | 26250773 | Safety Assessment is due and must be submitted to Supervisor for approval. | Gorham |
| <input type="checkbox"/> | Navigate | T | NEW | 08/10/2010 | 26250773 | Risk Assessment (RAP) is due and must be submitted to Supervisor for approval. | Gorham |
| <input type="checkbox"/> | Navigate | T | NEW | 08/27/2010 | 26250773 | Investigation is due and must be submitted to Supervisor for approval. | Gorham |

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Workload with Filtered Events Tab

CONNECTIONS Home



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- Workloads**
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- Reports
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- Windows Manager

- Common
 - Change Case[Stage] Name/CD
 - Case Summary
 - Assign
 - Case Search
 - List Assignments Made
 - Staff To-Do List
 - Staff Security
 - Business Functions
 - Staff Skills
 - Approval Status
 - Unit Search
 - Office Search
 - Contract Search
 - Case File Management
 - Staff Search[main]
 - Staff Search[unit]
 - Staff Search[designee]
 - Staff Search[security]
 - Staff Details
 - Person Search[main]
 - Contract Header
 - Family Services Assign
 - Address Phone
 - Contract Versions
- Outputs
 - Event History

[Print Screen](#)

Search Other Units/Workloads

My Workload My To-Dos

Last Refresh: 7/14/2010 9:08:03 AM

[refresh list](#)

| Select | New | HPF | Role | Stage Name | Stage ID | Case ID | County | Zone | Agency | Stage |
|-------------------------------------|-----|-----|------|-------------------|----------|----------|--------|------|--------|-------|
| <input type="checkbox"/> | | 06 | PR | Scooby,Doo | 26250765 | 24087257 | 001 | | | INT |
| <input type="checkbox"/> | | | CW | Test,Test | 26250249 | 24086876 | 001 | | A01 | FSI |
| <input checked="" type="checkbox"/> | | | PR | Test,Test | 26250115 | 24086876 | 001 | | | INV |
| <input type="checkbox"/> | | | PR | Testdata,Jj | 26250675 | 24087217 | 001 | | | INV |
| <input type="checkbox"/> | | | CW | Testperson,Nicole | 26250774 | 24087262 | 001 | | A01 | FSI |
| <input type="checkbox"/> | | | PR | Testperson,Nicole | 26250773 | 24087262 | 001 | | | INV |

Case To-Dos Events

From : 02/01/2010 To : 02/28/2010 * [Search](#) [Clear](#)

[refresh list](#)

| Event Date | TX Date | Status | Type | Description | Stage | Stage Name |
|------------|------------|--------|---------|---------------------------------|-------|------------|
| 02/26/2010 | 02/26/2010 | COMP | Summary | Child Protective Record Summary | INV | Test,Test |
| 02/26/2010 | 02/26/2010 | COMP | Stage | Investigation Stage Opened | INV | Test,Test |

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Allegations Window

CONNECTIONS Home



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Workloads

Intake

Search

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Administration

Windows Manager

- Person Merge/
- Person Phone
- Person Address
- Person AKA Na
- Stage Actions
- Accept
- Reject
- Record FSI
- Unlink FSS
- FSI Accept
- FSI Reject
- ACS Data Tran
- High Priority F
- Record/Review
- Intake Priority
- Stage Progress
- Progress Notes
- Person List Vie
- Allegations
- Safety Assessm
- Investigation C
- Admin Review
- Admin Review
- Investigation A
- Event List
- Case To-Do Lis

Help

Options

- New Using
- Delete
- Injury List/Detail

Allegations - Test,Test - 5:26250115/C:24086876

Spell Check Print Screen

| <input checked="" type="checkbox"/> Select | MA/AB Child | Child ID | Allegation | Alleged Subject | Subject ID | UnSub/Sub | Stage |
|--------------------------------------------|-------------|----------|------------|-----------------|------------|-----------|-------|
| <input checked="" type="checkbox"/> | Test,Test | 33278936 | BURN | Gjh,Fgf | 33278937 | | INT |

New

Allegations Detail

Stage Recorded: **INT**

MA/AB Child: *

Allegation: *

Alleged Subject: *

Subject's Function in Facility:

Unsubstantiated / Substantiated:

Additional Information

Date / Time of Incident: ▾

Setting of Abuse/Maltreatment:

! = Sensitive *

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Multiple Windows open from Workload

(Investigation Conclusion and Allegations)

Connections Dev1 Desktop - Citrix online plug-in

CONNECTIONS Home



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CONNECTIONS

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Home Workloads Intake Search Reports Administration Windows Manager

CPS Investigation Conclusion - Test,Test - S:26250115/C:24086876

Spell Check Print Screen

Options

- Submit
- Save & Submit
- Approval Status
- Narrative

Outputs

- Mandated Reporter
- Investigation Summary

Help

Case Name: **Test,Test** Risk Rating:

Investigation Dates

Intake Received: **02/26/2010 08:50 AM** Investigation Begun: *

Incident Occurred: Investigation Completed:

Determination:

Closure Reason:

Fatality - No Surviving Children

Family Assessment Response

Duplicate Stage ID:

! = Sensitive * = Required \$ = AFCARS ✓ = Data Exists 🔒 = Read-Only Mode 📄 = Unsaved Changes

Allegations - Test,Test - S:26250115/C:24086876

Spell Check Print Screen

Help

Options

- New Using
- Delete
- Injury List/Detail

| Select | MA/AB Child | Child ID | Allegation | Alleged Subject | Subject ID | UnSub/Sub | Stage |
|-------------------------------------|-------------|----------|------------|-----------------|------------|-----------|-------|
| <input checked="" type="checkbox"/> | Test,Test | 33278936 | BURN | Gjh,Fgf | 33278937 | | INT |

! = Sensitive * = Required \$ = AFCARS ✓ = Data Exists 🔒 = Read-Only Mode 📄 = Unsaved Changes

Start Session Transcript VHTEST - CONNECTIONS... CONNECTIONS Home

Case Summary Window

CONNECTIONS Home



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CONNECTIONS

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Windows Manager

Common

- Change Case[S
- Case Summary
- Assign
- Case Search
- List Assignmer
- Staff To-Do Lis
- Staff Security
- Business Funct
- Staff Skills
- Approval Statu
- Unit Search
- Office Search
- Contract Searc
- Case File Man
- Staff Search[m
- Staff Search[u
- Staff Search[d
- Staff Search[se
- Staff Details
- Person Search
- Contract Head
- Family Service
- Address Phone
- Contract Versi

Case Summary - Test,Test - S:26250115/C:24086876

[Spell Check](#) [Print Screen](#)

Case ID: **24086876**

Case Manager:

Dist/Agy: **001**

Status: **Open**

Start Date of Case: **2/26/2010**

Case Summary Options

- Person List
- Allegations
- Special Handling
- Case Merge Split
- Case (Stage) Name/CD
- Case File Management
- Records Retention
- Admin Review & Fair Hearing
- Help**
- Specialty Paths**
- Progress Notes
- Health
- Education
- Service Plan Review
- Closed Investigation
- Adoption Finalization
- Closed Person Demographics
- Reopen Stage

| Mrg | Stage Name | Stage | Type | Determination | County | Zone | CD | PGM | Opened | Closed |
|-----|------------|-------|------|---------------|--------|------|----|-----|-----------|---------|
| N | Test,Test | FSI | CWS | | 001 | | | CPS | 04/06/201 | |
| N | Test,Test | INV | INI | | 001 | | | CPS | 02/26/201 | |
| N | Test,Test | INT | INI | | 001 | | | CPS | 02/26/201 | 02/26/2 |

! = Sensitive *

! = Sensitive * = Required \$ = AFCARS ✓ = Data Exists 🔒 = Read-Only Mode 📄 = Unsaved Changes

Zoom Feature on Case Summary Window

CONNECTIONS Home

NEW YORK STATE
CONNECTIONS

Help/Training Personalization Log Out

Home Workloads Intake Search Reports Administration Windows Manager

Case Summary - Test,Test - S:26250115/C:24086876

Common

- Change Case[S]
- Case Summary
- Assign
- Case Search
- List Assignment
- Staff To-Do Lis
- Staff Security
- Business Funct
- Staff Skills
- Approval Statu
- Unit Search
- Office Search
- Contract Search
- Case File Mana
- Staff Search[m
- Staff Search[u
- Staff Search[d
- Staff Search[se
- Staff Details
- Person Search
- Contract Head
- Family Service
- Address Phone
- Contract Versi

Case Summary Options

- Person List
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- Specialty Paths
- Progress Notes
- Health
- Education
- Service Plan Review
- Closed Investigation
- Adoption Finalization
- Closed Person Demographics
- Reopen Stage

Case ID: **24086876** Case Manager:

Status: **Open** Start Date of Case

| Mrg | Stage Name | Stage | Type | Deter |
|-----|------------|-------|------|-------|
| N | Test,Test | FSI | CWS | |
| N | Test,Test | INV | INI | |
| N | Test,Test | INT | INI | |

! = Sensitive * = Required \$ = AFCARS ✓ = Data Exists 🔒 = Read-Only Mode 📄 = Unsaved Changes

Start CONNECTIONS Home

Intake - Call Person Tab

Connections Dev1 Desktop - Citrix online plug-in

CONNECTIONS Home



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CONNECTIONS

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Home Workloads **Intake** Search Reports Administration Windows Manager

[Unsaved Changes]

Spell Check Print Screen

CallEntry **CallPersons** Allegations Facility Decision Summary TransmissionLog

Reporter/Source Row is Shaded

| <input type="checkbox"/> Select | Name | Type | Role | DOB | Age | Sex | Rel/Int | SCH | AKA | ID | NTS | Suffix | ADR | Type | Street |
|---------------------------------|------------------|------|------|-----|-----|-----|---------|-----|-----|----|-----|--------|-----|------|------------|
| <input type="checkbox"/> | Test,Test | COL | RP | | 0 | U | AD | = | N | N | N | | N | | |
| <input type="checkbox"/> | Dontouch,Mystage | PRN | AB | | 0 | U | CH | V | N | N | Y | | N | AS | 10 MAIN ST |
| <input type="checkbox"/> | Dontouch,Mystage | PRN | AS | | 0 | U | AU | U | N | N | Y | 2N | N | AS | 10 MAIN ST |

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Intake - Allegations Tab

Connections Dev1 Desktop - Citrix online plug-in

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CallEntry CallPersons **Allegations** Facility Decision Summary TransmissionLog

| <input type="checkbox"/> Select | Age | Alleged MA/AB Child | Allegation Type | Age | Alleged Subject |
|---------------------------------|-----|---------------------|-----------------|-----|-------------------|
| <input type="checkbox"/> | | Donttouch,Mystage | Abandonment | | Donttouch,Mystage |
| <input type="checkbox"/> | | | Burns, Scalding | | Donttouch,Mystage |

Allegation Detail

| Age | Alleged MA/AB Child | Allegation | Age | Alleged Subject |
|----------------------------|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------|
| <input type="checkbox"/> 0 | Donttouch,Mystage | <input type="checkbox"/> Abandonment <input type="checkbox"/> Burns, Scalding <input type="checkbox"/> Child's Drug/ Alcohol Use <input type="checkbox"/> Choking/ Twisting/ Shaking <input type="checkbox"/> Educational Neglect <input type="checkbox"/> Emotional Neglect <input type="checkbox"/> Excessive Corporal Punishment <input type="checkbox"/> DOA/ Fatality | <input type="checkbox"/> 0 | Donttouch,Mystage |

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Intake - Decision Tab

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CallEntry CallPersons Allegations Facility **Decision** Summary TransmissionLog

Classification: CPS - Familial Intake Type: Initial

Case Name: Donttouch,Mystage Call ID: 26250483

Closure Code:

Safety Factors

- Caretaker previously committed or allowed others to abuse or maltreat child.
- Caretaker's current alcohol abuse seriously affects his/her ability to care for child.
- Child has or is likely to experience physical or psychological harm due to domestic violence.
- Caretaker's mental illness/developmental disability impairs ability to supervise, protect or care for child.
- Caretaker is violent and appears out of control.
- Caretaker is unable/unwilling to meet child's basic needs for food, clothing, shelter and/or medical care.
- Caretaker is unwilling/unable to provide adequate supervision of child.
- Caretaker caused serious physical harm to child or has made a plausible threat of serious harm.

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Intake - Summary Tab

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CallEntry CallPersons Allegations Facility Decision **Summary** TransmissionLog

| | | | | | |
|-----------------|------------------|-------------------|----------------------------|--------------------|----------------------|
| Call ID: | 26250483 | Case ID: | | Status: | |
| Case Name: | | Merge to Case ID: | <input type="text"/> | | |
| Classification: | CPF | Intake Type: | INI | Merge to Stage ID: | <input type="text"/> |
| Reporter: | Test,Test | Call Date/Time: | 06/02/2010 12:00 AM | | |

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Start

Session Transcript

VHTEST - CONNECTIONS...

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Office Search

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NEW YORK STATE

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Office Search [Read Only]

Common

- Case Search
- List Assignments
- Case Summary
- Staff To-Do
- Staff Security
- Business
- Staff Skill
- Approval
- Unit Search
- Office Search
- Contract
- Case File
- Stage Progress
- Staff Search
- Staff Details
- Person Search
- Contract
- Address Form
- Contract
- Help
- Person
- Person CF

Office Search

Type: * Agency: Office Site:

Region: * County: *

Office Name:

Office ID:

Spell Check Print Screen

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Office Search [Rea

Office Search, List

Connections Dev1 Desktop - Citrix online plug-in

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Home Workloads Intake Search Reports Administration Windows Manager

Office Search [Read Only]

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Common

Case Search

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Case Summary

Staff To-Do

Staff Security

Business

Staff Skill

Approval

Unit Search

Office Search

Contract

Case File

Stage Pro

Staff Search

Staff Search

Staff Search

Staff Search

Staff Data

Person Search

Contract

Address P

Contract

Help

Person

Person Cl

! = Sensitive

Help

Office Search

Type: * Agency: Office Site:

Region: * County: * Office Name:

Office ID:

Office List

| Type | Region | County | Agency | Office Site | Office Name | City | Address | Phone | |
|----------|--------|--------|--------|-------------|-------------------|--------|------------------|----------------|---|
| District | Albany | ALBANY | A01 | 001 | Albany County Dss | ALBANY | 134 state street | (518) 447-7500 | 6 |

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Start

Session Transcript

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Office Search, List, Detail

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Office Search

Contract

Case Files

Stage Print

Staff Search

Staff Search

Staff Search

Staff Search

Staff Detail

Person Search

Contract

Address

Contract

Help

Person

Person

! = Sensitive

Help

Office Search

Type: * Agency: Office Site:

Region: * County: * Office Name: Office ID:

Office List

| Type | Region | County | Agency | Office Site | Office Name | City | Address | Phone | |
|----------|--------|--------|--------|-------------|-------------------|--------|------------------|----------------|---|
| District | Albany | ALBANY | A01 | 0B1 | Albany County Dss | ALBANY | 134 state street | (518) 447-7500 | 6 |

Type: Agency: Office Site:

Region: County:

Office Name:

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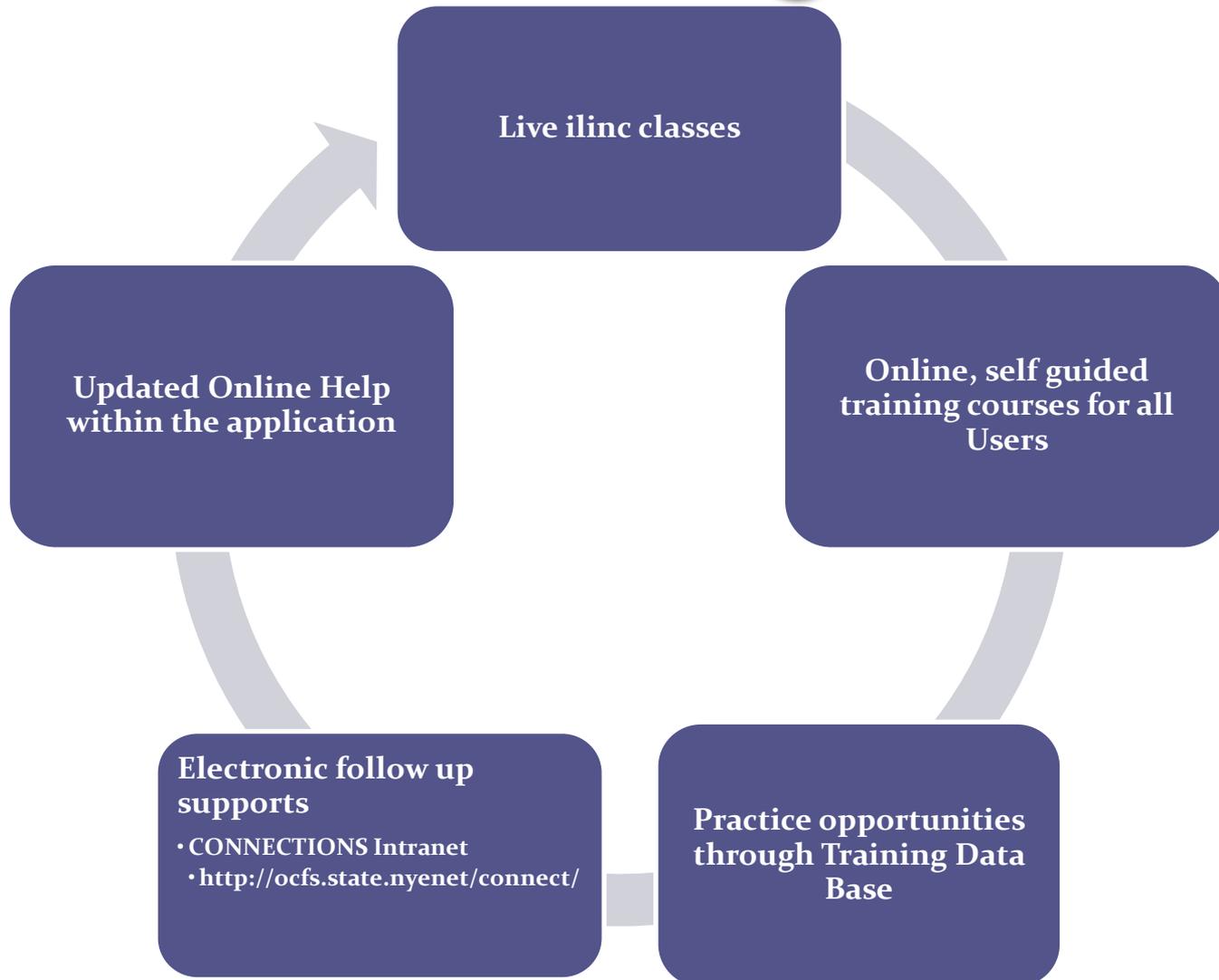
Start

Session Transcript

VHTEST - CONNECTIONS...

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Training



Implementation/Change Management

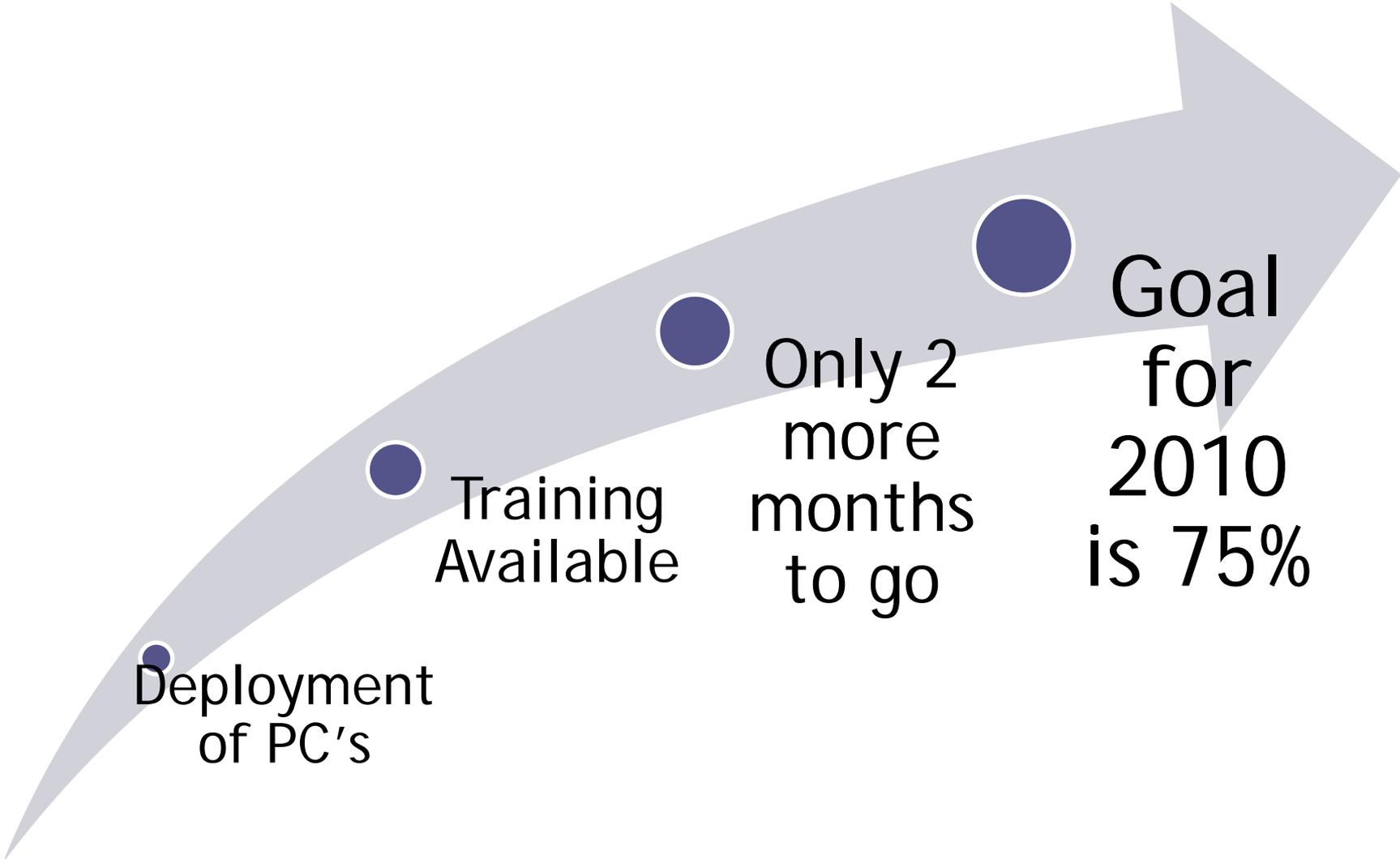
■ Activities

- A structured communication plan to engage various stakeholders.
- Tools to be developed to assist districts in preparing for transformed application.
- Prior to Build
 - High level executive overviews
 - Regional Implementation Support Team (RIST) meetings
 - On-site demonstrations

■ Schedule

- 10/18/2010 Training Available
- 11/01/2010 Two Sites Operational
- December 2010 Expansion to Regions IV & VI
- January 2011 Expand to Rest of State

Casework Contact Update



Deployment
of PC's

Training
Available

Only 2
more
months
to go

Goal
for
2010
is 75%

Portable Technology

Portable Information Technology

- 30 local social services districts will participate in the 2009-10 program year.
- OCFS has deployed laptops and tablets that support staff in 53 local departments of social services.
- For the 2009-10 program year, nine local social services districts will participate for the first time.
 - An additional 500 Child Protective Services staff will receive portable technology support.
- The project will be completed in December 2010.

Dragon Naturally Speaking

- OCFS provided 2500 licenses for the new and improved version of Dragon Naturally Speaking software. These licenses were provided to 65 local districts and voluntary agencies.
- Rensselaer County Demonstration of application.
 - Tracy Burdick, Caseworker

2011-2012-2013

- *Initial Transformation Product*
- *PHR*
- *Support for Family Assessment Response (FAR)*
- *Person Search Improvements*
- *Transformation of FAD and Resource Directory*
- *Develop Adoption, Service Authorization, and Eligibility Modules*
- *Interoperability with OTDA, OCA, OTHERS*
- *Family Assessment Service Plan (FASP) Review*
- *Youth Passport*

Permanency Hearing Report

- PHR supported in the application, rather than a template
 - Only appropriate questions are included in report
 - Allows data to be stored and collected
- Revised format and language-easier to read and complete
- Option to allow prefill on both a report and a question level
- New prefill option from a previous report
- Court set up window allows court info to be prefilled and stored
- Additional ease of use enhancements
- New approval option

Security Update

New Security Reports in Data Warehouse

New and improved features for Data Warehouse Reports:

- Business Function
- Staff Security Reports

Improved features include:

- *All Security Attributes for the associated Business Functions*
- *Option to run reports for active staff only*
- *Option to run reports in an "ungrouped" format for downloading into Excel*

Business Function report modified to report all Business Functions (and associated staff) for selected Security Attribute(s).

The Staff Security Report provides a list of agency staff with Business Function, Security Attributes, and other security related information.

Security Update

- Security Outreach and Review (SOaR)
 - In the first half of 2010 Security Technical assistance/SOaR was provided to:
 - 2 State programs
 - 4 local districts

Note: Work is starting on providing SOAR/staff security information to be sent to all voluntary Agencies

- In addition: Staff Maintenance correspondence sent to all districts:
 - Staff that have not accessed CONNECTIONS in 2010
 - Staff that have never accessed CONNECTIONS
 - Lists of district Data Warehouse users
 - Over half of districts responded to cleanup effort
 - For assistance with staff cleanup, contact your Regional Office liaison

To Request:

- Request a SOaR review
- Request audit data
- Or report incidents:

Send an email to acceptable.use@ocfs.state.ny.us

- Information Security Resources:
 - OCFS Website Information Security
 - CSCIC.state.ny.us (CyberSecurity and Critical Infrastructure Coordination)

Thank You!

For Further Information:

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