

- **Citrix Client ~ Program Neighborhood (PN) Agent Update**

As you are aware, the entry point into Citrix (CONNECTIONS Production and Training environment) has been changed via the installation of the Program Neighborhood (PN) Agent. The PN Agent was distributed statewide to both local districts and voluntary agencies, via a Tivoli push.

The following sharepoint ~ <\\fnpcfs0a1ab\locfsshare> ~ has been created to allow access to the PN Agent to those agencies that were inaccessible by the push. Please note that if you must have Administrator access in order to download the PN Agent from the sharepoint. After accessing the sharepoint you will have to double click on Citrix.exe, and reboot the machine when the install has been completed. Then the user can log back in with their own NT ID. It should be noted that once the PN Agent is installed a user will just have to click on the desktop ICON, select the appropriate ICON to enter the application, and the CONNECTIONS application will load up. One of the benefits of using the PN Agent is that there is no need to login a second time to access the application. Further directions to access the PN Agent are included in the document attached below.



PN Agent.doc

Please note that if users are experiencing issues with the PN Agent they should be instructed to call the NYS OFT Enterprise Help Desk (1-800-NYS-1323).

Instructions for NIS Agencies Regarding Loading the PN Agent

The following sharepoints should be used when loading the PN Agent on NIS machines.

- For NIS agencies without DNS, the share point would be - <\\172.16.102.83\locfsshare>
- For NIS agencies that have OFT Corp DNS zone transfers setup, after the server is added to the upload zone dfa.state.ny.us, the share point would be - <\\fnpcfs0a1abv.dfa.state.ny.us\locfsshare>