

**GENERAL INFORMATION SYSTEM
OFFICE OF CHILDREN AND FAMILY SERVICES**

GIS 05-#002

DATE: 3/22/05

TO: Local District Commissioners, Directors of Services

FROM: Paul Gavry; OCFS IT Operations

SUGGESTED

DISTRIBUTION: WMS coordinators, Data Entry Operators; Directors of Services; Accounting staff

SUBJECT: Update on Build 18 Services case processing issues

The following WMS Services case-processing problems, identified in GIS 05-#001, issued 3/16/05, have been **resolved** with fixes migrated to Production this past weekend:

- The cursor now appropriately defaults to the “from date” field on WSUDIR when transacting a recertification. **SIR 2637**
- Adoption Subsidy payment lines can now be reauthorized. These transactions had been generating inappropriate 488 errors and system generated entries in the “LOD” field. **SIRs 2639, 2638**

Corrections to BICS related problems stemming from the use of PSS code 04 (BICS ALEC error 116 and creation of new lines rather than deletion of 04'd lines) are currently being tested. We expect to have a fix migrated to Production shortly.

Districts should continue to review **ALL** BICS Services File Maintenance Advisory Reports produced beginning February 28, 2005 to avoid overpayment situations.

Additionally, vouchers produced from POS lines maintained after February 28, should be reviewed as well to ensure duplicative payments are not made. As a corrective action, districts should zero out any voucher payments in error.

Any additional WMS processing anomalies or questions should be directed to the OCFS-IT Customer Support help line at 1-800-342-3727.

BICS issues should be reported to the BICS hotline: 1-800-342-3010

SSPS issues should be reported to Nancy Pare: 212-383-1382 or Maureen Godwin: 212-383-2483.