

CONNECTIONS

CONNECTIONS Build 18.2 Release Notes

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NYS Office of Children and Family Services

Dated: May 9, 2005

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What is contained in Build 18.2...

The table below is a listing by System Investigation Request number (SIR) with a description of the issue that, at this time, is scheduled to be fixed with the implementation of Build 18.2. This Build is scheduled for the weekend of 5/13/05.

Definitions of terms used in this document...

The **Users Affected** section identifies those individuals, by program area, who are impacted, **What is Affected** identifies the part of the application that is involved, the **Issue Description** section describes the "issue"/SIR needing resolution, the **Fix** section describes what the Build is expected to accomplish and the **SIR** section identifies the internal tracking number of that request.

Resources for Questions...

- If you have questions about local practice, policy or procedures, please review these procedures with your supervisor.
- For all other CONNECTIONS related questions please contact the NYS OFT Enterprise Help Desk 1-800-697-1323.
- Any additional WMS processing anomalies or questions should be directed to the OCFS-IT Customer Support help line at 1-800-342-3727.
- BICS issues should be reported to the BICS hotline: 1-800-342-3010
- SSPS issues should be reported to Nancy Pare: 212-383-1382 or Maureen Godwin: 212-383-2483.

Users Affected	What is Affected	Issue Description	Fix	SIR
Case Manager	WMS Interface	When performing WMS App Reg for a CCR case, the application date sent from CONNECTIONS was defaulting to the family of origin application date/CID. This date is often too old to pass WMS edits, and an error results.	For CCR stages, CONNECTIONS will use the creation date of the CCR FSS as the application date. For CCR Stages, the label of the Application Date on the FASP tab is changed to read "Date of first Child Welfare App:"	2708

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All	WMS Interface	When a CIN-UNDUP is completed in WMS it is not reflected in CONNECTIONS.	WMS/CONX CIN-UNDUP was corrected to send the appropriate information to CONNECTIONS following the WMS CIN-UNDUP.	2465
Case Manager	WMS Interface	If a user end dates the person in the CONNECTIONS case known to WMS as the Applicant/Payee, WMS will reject this transaction but the person will be end-dated in CONNECTIONS. The two systems will be out of synch.	CONNECTIONS users will be prevented from recording the end date for a person in CONNECTIONS if the person is designated as the applicant payee in WMS. Users must first identify a new Applicant/Payee in WMS.	2549
Case Manager	WMS Interface	Canceling a pending transaction in WMS when adding or deleting an individual in CONNECTIONS results in an out of synch condition between WMS and CONNECTIONS.	An alert will now be sent to the CONNECTIONS Case Manager about the change in WMS. When the Case Manager navigates to the FSS the WMS Sync button will be enabled.	2554
Security Coordinators	Security	Additional values have been requested for Unit Specialization and Job Categories to support Build 18 work processes.	New values for Unit Specialization will be supported on the Maintain Unit Window. New values for Job Categories will be supported on the Maintain Staff Window.	2535
Case Planner/ Case Manager	Add Person window	Save is enabled though required field for phone type is not completed. If required field is not completed phone number will not display for person.	Save will not enable until a valid phone type is selected.	2600

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All	Case List (FCP)	When the Event push button is selected in the Case List window for a merged case the following error message appears "04 Year sub-field is invalid".	The date error will be eliminated.	2626
Case Manager	CONNECTION Batch Reports	A batch report needs to be run monthly to capture "out of synch" conditions between CONNECTIONS and WMS.	A new batch report was created and named the "WMS Discrepancy Report". This report will be distributed to the CONNECTIONS Report List window on a monthly basis.	2650
Intake worker	Person Merge/Split	Person merge was generating an internal error when one of the merged individuals existed only in an intake stage.	A code fix was put in place correct this error.	2680
All	Stage Composition	When users update phone numbers On the Stage Composition tab, phone numbers are incorrectly deleted.	A code fix was completed that will allow users to correctly delete phone numbers.	2687
All	Family Services Stage	The user is able to add a new person to the ADD/Relate Person Window of the FSS without entering either a first name or a last name.	The Search push button on the Add/Relate window will not enable until data is entered in both the first and last name fields.	2688
CPS	LDM	Users were unable to save LDM due to a conflict in Build 18 INV CONC closure reasons.	A code fix was completed to correct this issue. LDM closure reasons will reflect those present at the time the stage was initially closed.	2699

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<i>Users Affected</i>	<i>What is Affected</i>	<i>Implementation Issues</i>	<i>Fix</i>	<i>SIR</i>
All	FSI	Users have been unable to print Progress Notes following a case merge.	A code fix was implemented that will eliminate the error and allow the user to print the Progress Notes.	2752
CPS	OCI Monthly Report	The monthly OCI report shows overdue Safety Assessments and Investigations for cases from the date the report was generated.	The report will be updated to show the overdues through the last day of the previous month.	2741
SCR	CPS Intake	When recording a CPS Intake, Save and Assign is enabled on the Call Summary window after entering a Merge To case number. Save and Merge should be the only option when a Merge To case number is entered.	This fix will enable/disable Save & Assign and Save & Merge menu items appropriately.	2516
SCR	CPS Intake	An internal error occurred in the Report Allegations window during, a CPS intake, when the user tried to delete an allegation.	A code fix was completed that will now allow the user to delete allegations as needed.	2748